CUSTOMER FOCUS PERSONIFIED

Abstract

56,000 sq. mts. of combined dismantling and sheeting, 7000 sq. mt. targeted each day & only 8 working days. Was it possible?

Project : Force Motors, Pithampur, Indore

Job description: Re-Roof sheeting with Trimdek (Max length of sheet is 12.50 rmt)

criticality : This was running plant with 200 vehicles being rolled out per day. The existing asbestos sheeting of the plant urgently required replacement within the stipulated block closure planned during Diwali vacation (10th- 17th Nov'2015). This required accurate planning of supplies, especially the flashings (which has limited output & requirement, known only after taking up dismantling work) and proper installation resources. Customer also conveyed that no sheeting work (including dismantling) would be allowed in Press Shop & Body Shop, while the plant was operational, due to the risk involved. Especially concerned about damage caused due to small particles falling from the roof, adversely affecting the quality of finishing work. This implied that 56,000 SQ MT of combined dismantling and sheeting required to be completed within 8 days, which translated to min. 7,000 sq. mt. output on daily basis with provision for lost time in compliance of entry formalities for workmen i.e. training, medical check-up, compliance of statutory labor law requirements etc. The manpower availability during Diwali was also a constraint, as most of the workers are unavailable as they plan visits to their native places. As per the safety requirement, the roof activity could only be carried out during day time under natural light and limited the daily working hours.

Top management of Force Motors approached MD, TBSL for the re-roofing work and sought TBSL's commitment to meet their requirement. Because of past association and hope for future business opportunity, TBSL offered its products & services with commitment to meet their targets.

The highlight of the Project

- 1. Supply & Installation of roofing sheet in Press Shop (5000 sq. mts.) and Body shop (11000 sqm) completed within the schedule target and satisfaction of the customer.
- 2. The highlight of this project was covering 28,000 sqm. area including dismantling of Asbestos sheets for the same qty., in time frame of 8 days. The official date of completion was 17th Nov'15.
- 3. Approx. 12 teams consisting of approx. of a workforce of 170 workmen were engaged for this project after completion of entry formalities medical certificates, Labor license, PF & ESI. Though the project was planned with 250 workmen, but approx. 80 workmen left the site within 1 day of starting of the project and re-scheduling had to be done to achieve the target. Appropriate safety equipment were provided to these workmen and the job was executed complying all safety requirement.
- 4. On 15th Nov'15, a record qty. of 10,000 sqm. of dismantling & sheeting was completed.



Installation Completed in Press Shop



Final Screwing in progress in Press Shop



Completed Body Shop



Completed Bay of Assembly Shop



Finishing Work in progress - Assembly Shop